

Support

people

better

The complete **client relationship app**
from Homeless Link



One app, **hundreds of features**

- **Endless spreadsheets** and a number of systems which don't provide the data you need?
- **Struggling to show your impact** with funders?
- **Key data** only available when in the office?
- **Missing vital information** about clients who matter most?



In-Form is the leading client relationship and case management app for the non-profit sector. Developed originally for homelessness organisations, In-Form has been adapted to suit the unique needs of 170+ organisations offering a wide range of services.

Built on the Salesforce cloud platform, In-Form allows your organisation to manage your clients and services seamlessly in one place, with the scalability to grow with you.

You can rest assured that your data is secure, with banking-level security features and all data is stored in a UK data centre.

Simple to use, yet packed with features to make the most of your information and enable organisations of all sizes to:

- Accurately record and assess work with all clients
- Capture and report on your data with a huge range of reports and dashboards
- Simplify and automate business processes so that you can meet your clients' needs
- Support your clients in the office, at day centres, hostels and projects, or on the go, via PC, tablet or mobile.

Three sizes

There's a version of **In-Form** to suit **organisations of every size, making the most of your information** and providing the solution to **support your clients at every stage.**

Community

Free to all Homeless Link members and featuring the Homelessness Outcomes Star – the first step to supporting your clients online.

Essential

A complete set of tools to enhance the information recorded and reported on in all areas of your client support.

Enterprise

A fully bespoke system to meet your organisation's needs. Plus, rent and property management to help you manage all your services seamlessly.

	Community	Essential	Enterprise
Client and casework recording	✓	✓	✓
Homeless Outcomes Star and support planning	✓	✓	✓
Needs assessment	✓	✓	✓
Risk assessment		✓	✓
Income, benefits and sanctions management		✓	✓
Integration with other apps and systems			✓
Full customisation for your organisation			✓
Rent and property management			✓
System setup	FREE	from £3000	from £7,340
Annual cost per user	FREE up to 3 users	£130	£240

For a full list of **In-Form benefits and features**, visit: in-form.org.uk

Thousands of **users**

In-Form is used by over **15,000 people** in **200+ organisations working on the frontline** of homelessness and other services across the UK.



Don't take our word for it

“In-Form is intuitive, user-friendly and scalable to organisational needs with a flexible reporting function.”

1625 Independent People

“I can manage my caseload much more efficiently and cut down on the amount of time spent at the computer in order to focus on client interaction.”

YMCA Bedfordshire

“In-Form has helped us capture and articulate the impact of our service much more effectively, which in turn motivates staff and helps with funding applications and monitoring.”

The Friary

Who uses In-Form?



In-Form Consultancy

Bringing our **expert** non-profit sector **knowledge** and an **innovative** approach to provide a **solution** to your organisation's **unique needs**.



Whether you require one-time advice or are looking for a long-term partner to assess and develop your Salesforce system, the In-Form Consultancy team can offer solutions for success.

Just some of the services we offer:

- Tailored project management and strategic development
- End-to-end implementation of In-Form systems and third party apps
- Bespoke development of new and existing systems to streamline data collection and reporting

- Using Salesforce to assist with fundraising, HR, finance and programme management
- Training and ongoing support tailored to your needs.

Visit in-form.org.uk for more information and find out what we can do for you.

IN°FORM
CONSULTANCY
by Homeless Link



Request an In-Form demo

Get in touch to find out how **In-Form** can help you build stronger relationships with clients and improve productivity across your services.

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What we do

Homeless Link is the national membership charity for organisations working directly with people who become homeless or who live with multiple and complex support needs. We work to improve services and campaign for policy change that will help end homelessness.

Let's **end**
homelessness
together